

## 1. Introduction

Atamis is committed to maintaining the highest standards of information security, privacy, and transparency. This statement outlines the robust technical and organisational measures we employ to protect the data submitted by suppliers through our Portal.

The Atamis Supplier Portal is built on the **Salesforce ISV OEM platform**, combining world-class cloud infrastructure with Atamis's specialised procurement governance.

## 2. Platform Security: Powered by Salesforce

Our platform leverages the global security infrastructure of Salesforce. As an ISV OEM partner, Atamis data resides within a highly secure, multi-tenant environment that is monitored 24/7.

- **Infrastructure:** Data is hosted in top-tier data centres with redundant power, networking, and cooling. Physical access is strictly controlled using biometric scanners and 24/7 security guards.
- **Encryption: \* In Transit:** All data sent between your browser and the Portal is encrypted using industry-standard **TLS 1.2/1.3** and **AES-SHA 384** protocols.
  - **At Rest:** Sensitive data is protected using advanced encryption standards to prevent unauthorised access to the physical storage media.

## 3. Atamis Governance & Compliance

Atamis operates under a structured Information Security Management System (ISMS) specifically aligned with UK public sector requirements.

- **ISO 27001:2013 Certified:** We are independently audited and certified to the international standard for information security management.
- **Cyber Essentials Plus:** Atamis holds the UK Government-backed **Cyber Essentials Plus** certification. This involves an annual independent technical audit of our systems to verify our defences against common cyber threats.
- **Vulnerability Management:** We conduct regular penetration testing (at least every 6 months) and participate in mandatory **Salesforce Security Reviews** to ensure our application code meets the highest security benchmarks.
- **Staff Security:** All Atamis personnel undergo rigorous background checks (BS7858:2019) and, where required, hold UK Government Security Clearance (SC).

## 4. Data Protection & GDPR

We process data in strict accordance with the **UK GDPR** and the **Data Protection Act 2018**.

- **Data Roles:** In the context of the Supplier Portal, Atamis typically acts as a **Data Processor** on behalf of our Clients (the Data Controllers). We process your information solely based on their instructions to facilitate procurement and contract management.
- **Data Residency:** Data is stored within the UK/EEA in compliance with Salesforce's standard compliance documentation, ensuring your data remains within a legally protected jurisdiction.

- **Purpose Limitation:** Information submitted is used exclusively for the procurement activities defined by the client (e.g., tender responses, contract awards, and compliance monitoring).

## 5. Supplier Responsibilities

To maintain the integrity of the system, users must adhere to the [Atamis Terms of Use](#):

- **Credential Security:** Users are responsible for maintaining the confidentiality of their login credentials.
- **Multi-Factor Authentication (MFA):** We strongly encourage (and in many cases mandate) the use of MFA to add an essential layer of security to your account.
- **Reporting:** Any suspected security breach or unauthorised access must be reported immediately to our support team.

## 6. Accessibility & Inclusivity

Atamis is dedicated to ensuring our portal is accessible to all suppliers. Our [Accessibility Statement](#) details our ongoing commitment to WCAG 2.2 AA standards, ensuring a level playing field for all organisations.

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**Further Information** For detailed queries regarding our security posture or to request our full Information Security Policy, please contact the Atamis Data Protection Officer at [support@atamis.co.uk](mailto:support@atamis.co.uk).